

CARROLL COUNTY EMERGENCY SERVICES

EMS CALLS RESPONSE SUMMARY

County-Wide Summary

Month	GRAND TOTAL ANSWERED CALLS ALL AGENCIES	CCFR Total Dispatched	CCFR 911	Inter-Facility Transports	Returns to SNF / Homes	Total of Volunteer Calls Dispatched	Total Volunteer Calls Unable to Respond	Total Answered with CCFR Assist	Total Answered without CCFR Assist	% Missed Calls by all Volunteers Combined
Jan-18	471	369	286	44	39	151	49	17	85	32%
Feb-18	434	347	262	38	47	131	44	18	69	34%
Mar-18	416	340	270	39	31	120	44	15	61	37%
Apr-18	443	366	292	49	25	133	56	17	60	42%
May-18	420	332	274	35	23	132	44	17	71	33%
Jun-18	432	322	245	45	32	134	42	21	71	31%
Jul-18	434	329	284	26	19	114	9	29	76	8%
Aug-18	396	301	239	27	35	127	32	25	70	25%
Sep-18	0	0	0	0	0	0	0	0	0	0%
Oct-18	0	0	0	0	0	0	0	0	0	0%
Nov-18	0	0	0	0	0	0	0	0	0	0%
Dec-18	0	0	0	0	0	0	0	0	0	0%
2018 TOTAL	3446	2706	2152	303	251	1042	320	159	563	20%

Laurel Rescue						
Month	Total Dispatched	Total Answered w/o Assistance	Total Answered w/ CCFR Assistance	Total Not Answered	% Answered Without Assistance	% Calls Answered With and Without Assistance
Jan-18	34	6	5	23	18%	32%
Feb-18	31	6	6	19	19%	39%
Mar-18	20	2	2	16	10%	20%
Apr-18	28	1	5	22	4%	21%
May-18	35	9	4	22	26%	37%
Jun-18	39	15	7	17	38%	56%
Jul-18	22	12	7	3	55%	86%
Aug-18	38	13	12	13	34%	66%
Sep-18	0	0	0	0	0%	0%
Oct-18	0	0	0	0	0%	0%
Nov-18	0	0	0	0	0%	0%
Dec-18	0	0	0	0	0%	0%
2018 TOTAL	247	64	48	135	19%	33%

Outside agencies also responded to the following number of rescue calls within Carroll County:

Fries Fire & Rescue 6
Galax Grayson EMS 5

Laurel Fork Rescue							Pipers Gap Rescue					
Month	Total Dispatched	Total Answered w/o Assistance	Total Answered w/ CCFR Assistance	Total Not Answered	% Answered Without Assistance	% Calls Answered With and Without Assistance	Total Dispatched	Total Answered w/o Assistance	Total Answered w/ CCFR Assistance	Total Not Answered	% Answered Without Assistance	% Calls Answered With and Without Assistance
Jan-18	30	5	1	24	17%	20%	87	74	11	2	85%	98%
Feb-18	25	3	1	21	12%	16%	75	60	11	4	80%	95%
Mar-18	30	3	3	24	10%	20%	70	56	10	4	80%	94%
Apr-18	28	1	1	26	4%	7%	77	58	11	8	75%	90%
May-18	20	1	2	17	5%	15%	77	61	11	5	79%	94%
Jun-18	25	3	5	17	12%	32%	70	53	9	8	76%	89%
Jul-18	8	5	2	1	63%	88%	84	59	20	5	70%	94%
Aug-18	21	5	1	15	24%	29%	68	52	12	4	76%	94%
Sep-18	0	0	0	0	0%	0%	0	0	0	0	0%	0%
Oct-18	0	0	0	0	0%	0%	0	0	0	0	0%	0%
Nov-18	0	0	0	0	0%	0%	0	0	0	0	0%	0%
Dec-18	0	0	0	0	0%	0%	0	0	0	0	0%	0%
2018 TOTAL	187	26	16	145	13%	21%	608	473	95	40	52%	62%